

GLEN OAKS COMMUNITY COLLEGE



Glen Oaks Community College offers *customized training* to support the continued learning and advancement of skills of employees while increasing the efficiency and effectiveness of businesses.

Below is a *sample* listing of topics that can be customized to meet any company's specific and unique needs. The training can be held on-site, at Glen Oaks Community College, or at another convenient location.

Contact the **Business Services Department** for a **FREE** Customized Training Proposal.

- APICS Courses
- Assessment Training
- Bar Coding Fundamentals
- Basic Tools of Quality
- Benchmarking Techniques
- Blueprint Reading
- Cost of Quality
- Communication Skills
- Computer Software Applications
- Customer Service Skills
- Electrical Procedures
- Entrepreneur Workshops & Services
- Failure Mode & Effects Analysis (FMEA)
- Geometric Dimensioning & Tolerancing
- Human Resource Management
- Information Technology
- Internal Auditor Training for ISO/QS 9000
- Internet Technology
- Inventory Management
- ISO 9000 Quality System Requirements
- ISO 14000 Environmental Requirements
- Just In-Time Manufacturing
- Leadership Management Skills
- LEAN Manufacturing
- Materials Requirements Planning (MRP)
- Master Planning
- Meeting Effectiveness
- Performance Evaluations
- Principles of Materials Management
- Problem Solving & Decision Making
- Production Activity Control
- Production Part Approval Process (PPAP)
- Project Management
- QS 9000 Quality Systems Requirements
- Safety & Health Training
- Selection, Placement & Advancement of Employees
- Small Business Courses & Assistance
- Spanish for Industry
- Statistical Process Control
- Supervisory Skills
- Taguchi Techniques
- Teamwork/Team Building Skills
- Total Quality Management
- Tools of Quality

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